

Broker Quotes

At Post Office for Intermediaries we regularly ask our brokers for feedback. Here's a selection of some of the things they say:

I started using PO4I 4 months ago, and now have 4 cases in progress. I'm very happy with the ease of the system and direct access to the underwriter via the chat feature.

Excellent service throughout the process and clear requirements of documents required, enabled me to package the case correctly from day one. The underwriter took the time to understand the case and the client's circumstances, which resulted in a very smooth transaction.

The application process was by far the best I have received from any lender EVER!! This is my 1st case to Post Office but it certainly wont be my last. The ease of the system and helpfulness of the staff is just what a busy broker needs. Too many lenders act as business prevention but not you guys. I cannot tell you how impressed I have been - thank you!!

Need help?

Contact our intermediary support team from 8.30am to 6pm, Monday to Friday on 0345 266 8928*.

It's time well spent.

FOR INTERMEDIARY USE ONLY – NOT FOR PUBLIC DISTRIBUTION

*Lines are open Monday to Friday 8.30am to 6pm. Calls are recorded for training and monitoring purposes. Calls cost no more than calls to geographic numbers (01 or 02). Calls from landlines and mobiles are included in free call packages.

Post Office Money® Mortgages are provided by Bank of Ireland (UK) plc. Bank of Ireland UK is a trading name of Bank of Ireland (UK) plc which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Registered in England & Wales. Registered Number: 7022885. Registered Office: Bow Bells House, 1 Bread Street, London, EC4M 9BE. Post Office Money® and the Post Office Money® logo are registered trademarks of Post Office Limited.